

Gold Joy Travel Limited

1<sup>st</sup> February, 2011

Dear Sirs,

We just watched the TVB late news at 11:00 pm and were shocked by the comments of several travelers from the same group tour CC10C that we have joined. We were there the whole time so we know their words were misleading and not reflecting the actual events that had happened there.

During an unexpected political event like this, no one can predict how worse the riot can turn into and how quick the situation can change. Nevertheless, your staffs were trying every possible way to ensure our safety and to help us leave Cairo as soon as possible. Despite the food was in scarce in Cairo airport, your staffs were working hard to get food and water for us.

We want to express our gratitude for your staffs there and especially the group tour lead Mr. Edco Chau. Their service and attitude were far beyond than anyone can expect. Running around, chasing and liaising with various parties in different time zone means restless work. Their hard work should be recognized by others. You should be very proud of your employee. Thank you.

Yours sincerely,

  
Carmen Chong, Stanley Chu